

*SeaHawk*

User Manual



**US STEAM®**  
2440 Chamber Street, Ste A  
Venus, TX 76083  
[www.ussteam.net](http://www.ussteam.net)  
(817) 297-7745



# Table of Contents

Components _____	3
Quick Start – Add Water _____	4
Turn On / Power _____	5
Adjusting Steam Pressure _____	6
Troubleshooting _____	8
Extraction _____	9
Accessories _____	10
Maintenance _____	11
De-scaling _____	12
Notices _____	13
Warranty & Repair _____	14

## **WARNING**

### **USE only a Heavy- Duty extension cord**

- 10 or 12 Gauge
- 15 AMP / 125V
- 25-50 FT in length



- DO NOT leave the steam cleaner unattended while plugged in
- Turn off all controls and unplug the electrical cord when not in use
- DO NOT use with a damaged cord or plug
- If the steam cleaner is not working as it should, has been dropped, damaged, left outdoors or dropped into water, call for service before using
- NEVER attempt to disassemble this steamer
- DO NOT handle the electrical plug with wet hands
- DO NOT use near children
- DO NOT pull or carry by power cord
- Keep cord away from heated surfaces
- ALWAYS set safety switch on hose handle into the locked position when not in use
- Not setting safety switch to locked position could result in an injury
- Keep body, hands, and feet away from accessories or nozzle when steam is in active use
- ALWAYS test a small area before cleaning a large area on any type of surface to make sure no damage will occur
- The steam cleaner should be the only appliance plugged into an outlet
- Any alteration of electrical cord supply on this steam cleaner will void all warranties

# Components



**External Reservoir Tank  
Extraction / Detergent**

**Vacuum Button**

**Steam Button**



**Steam Pressure  
Control Knob**

**Water Fill Tank**

**Lid Clamps**



**Vacuum Collection Tank**



**ON / OFF**



## Quick Start – Add Water

### 1) REMOVE VACUUM COLLECTION TANK AND ADD WATER TO THE MINIMUM FILL LINE

- Lift both silver handles to remove lid
- Remove Collection Tank
- ADD WATER TO FILL LINE



### 2) FILL RESERVIOR TANK AND EXTRACTION TANK WITH TAP WATER



Steam Tank

ADD Tap Water

Extraction Tank



Remove silver tab and connect extraction tank



## Quick Start – Power

### 3) CONNECT HOSE

- Lift silver lid and insert hose
- Listen for a “click” when attaching
- Pull on hose to make sure its connected



### 4) PLUG INTO ELECTRICAL OUTLET AND PUSH MASTER POWER BUTTON ON THE BACK OF THE SEAHAWK

- The SeaHawk should be the only appliance plugged into the power outlet
- It will take 6-8 minutes for the SeaHawk to heat and be ready to use



Master Power Switch



**USE only a Heavy-Duty Extension Cord**

- 10 or 12 Gauge
- 15 AMP / 125V
- 25-50 FT in length


### 5) PUSH BOTH POWER BUTTONS



The “VACUUM” Button MUST have SOLID Lights to work

- If lights are flashing, push button again



- One solid light = LOW vacuum
- Two lights = MEDIUM vacuum
- Vacuum will only operate on Low & Medium when using with steam
- MAX Vacuum can only be used when used steam is OFF
- PUSH and HOLD  button on hose handle to increase / decrease vacuum suction

The “STEAM” Button will have one FLASHING light while SeaHawk is heating



The light will go solid when ready to use

**NOTE: The light will continue to flash during use.**

**BLINKING RED LIGHT = LOW WATER**

- Push the STEAM POWER button to reset the alarm

## Quick Start – Steam & Extraction

**IT WILL TAKE 6 MINUTES TO HEAT YOUR SEAHAWK**

### 6) SQUEEZE TRIGGER ON HOSE HANDLE TO RELEASE STEAM

**NOTE: Hold hose end over sink to purge line until steam starts coming out**



**To Adjust Steam Pressure:** Squeeze Trigger on handle and turn steam dial.

- We recommend turning steam pressure dial ½ way to a MEDIUM steam pressure



INCREASE

DECREASE

Turning the dial all the way to (-) is the lowest possible setting and **NO steam will be released from the hose**

### 7) ACTIVATE VACUUM BY PRESSING BUTTON ON HOSE HANDLE

NOTE: If Vacuum does NOT turn ON

- Check Hose and make sure it is securely connected
- Check BIG silver vacuum button on Seahawk. It must have 2 SOLID lights



### 8) ACTIVATE EXTRACTION BY PUSHING THE BUTTON ON HOSE HANDLE

#### **IF ALARM SOUNDS**

The alarm will sound if the extraction tank is not pushed down all the way into the SeaHawk. The pump will think it is out of water.

**RESET THE ALARM:** Turn off and back on the SeaHawk.

Push down and hold the extraction bottle in place while squeezing the steam trigger. This will prime the pump and release the water from the bottle into the SeaHawk.



# Troubleshooting

PROBLEM	SOLUTION
Beeping / Blinking Lights	<ol style="list-style-type: none"> <li>1) The steam tank or the extraction bottle is out of water               <ul style="list-style-type: none"> <li>➤ Refill both tanks</li> </ul> </li> <li>2) The vacuum collection tank is full (above max line)               <ul style="list-style-type: none"> <li>➤ Empty and refill tank to minimum fill line</li> </ul> </li> <li>2) Extraction bottle is NOT attached correctly               <ul style="list-style-type: none"> <li>➤ The fill cap should be facing forward</li> <li>➤ Remove and replace extraction bottle</li> <li>➤ Push down on the bottle to set it in place</li> <li>➤ Push down on the bottle and hold while activating extraction function</li> </ul> </li> </ol>
No power	<ol style="list-style-type: none"> <li>1) Check master power switch on back of SeaHawk.</li> <li>2) The SeaHawk should be the ONLY appliance plugged into the electrical outlet:               <ul style="list-style-type: none"> <li>➤ Check the fuse box for tripped circuit breaker</li> </ul> <p><b>If using an extension cord, it must meet the following requirements:</b></p> <ul style="list-style-type: none"> <li>➤ <b>Use Minimum 12 gauge / 15AMP / 125V</b></li> <li>➤ <b>25 ft. max length</b></li> </ul> </li> </ol>
No steam coming out of hose	<ol style="list-style-type: none"> <li>1) It takes 6-8 minute for the Seahawk to heat and be ready for use</li> <li>2) Is the steam control adjustment knob turned to the closed position</li> <li>3) Check the red lock on the hose handle</li> </ol>
No response from buttons on hose handle	<ul style="list-style-type: none"> <li>➤ Reconnect the hose</li> <li>➤ Push BIG silver vacuum button</li> <li>➤ Check for RED lock on hose handle</li> </ul>
During the warm-up phase the alarm signals	<p>The boiler has pulled all the water from the reservoir tank</p> <ul style="list-style-type: none"> <li>➤ Refill Water Tank</li> </ul>
Low Water Alarm Activates when using extraction function	<p><b>IF ALARM SOUNDS</b></p> <p>The alarm will sound if the extraction tank is not pushed down all the way into the SeaHawk. The pump will think it is out of water.</p> <p><b>RESET THE ALARM:</b> Turn OFF and back ON the SeaHawk.</p> <p>Push down and hold the extraction bottle in place while squeezing the steam trigger. This will prime the pump and release the water from the bottle into the SeaHawk.</p>

## Shut Down & Helpful Hints

### SHUT DOWN

- 1) Push ON/OFF button.
- 2) Remove the vacuum collection tank and clean. Remove the yellow nebulizers for additional cleaning. Rinse with hot water until all residue and stains have been removed.
- 3) Clean the exterior of the SeaHawk with a wet cloth.
  - Do not use solvents or detergents that could damage the plastic surface
  - Use hot soapy and water to clean brushes and nozzles

If you have been cleaning a dirty or greasy surface, it is recommended that you clean the vacuum hose before shutting down.

- Clean vacuum hose by activating the vacuum mode and suck water through the hose

**After each cleaning, prepare the SeaHawk for its next use, by refilling the water and vacuum tanks.**

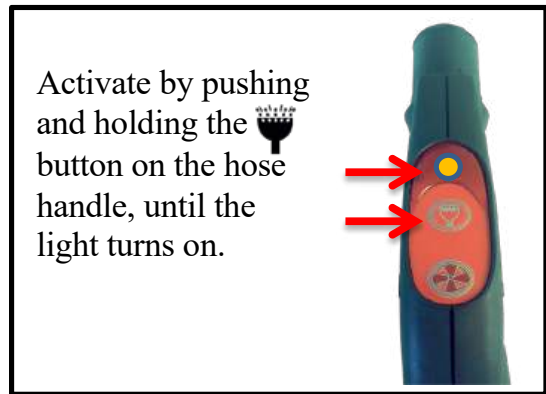
### HELPFUL HINTS

- 1) Set steam control to low or medium steam pressure for most cleaning applications. High steam pressure is best utilized for only extreme stains or dirty areas.
- 2) Use tap water for quicker heating. You may use distilled water, but the SeaHawk will take longer to heat.
- 3) Use steam only when sanitizing a surface area.
- 4) Extraction is best used for deep cleaning including floors and upholstery.

# HOW TO USE THE EXTRACTION

The SeaHawk uses a separate reservoir tank to inject water or detergent into the steam. Combine the extraction function with the vacuum for deeper cleaning on any surfaces.

- Use the extraction nozzle for cleaning furniture, curtains, mattress, windows, walls, and floors.
- After cleaning, use the vacuum to remove excess water for faster drying.



## Extraction Nozzle



NO ATTACHMENT →

Carpet / Curtains / Furniture  
Mattresses / Soft Surfaces

Squeegee / Brush Insert →

All hard surfaces



Windows / Mirrors / Walls

## Accessories (to order visit [www.ussteam.net](http://www.ussteam.net))



Hose  
(Part # SV6312)



Extraction Bottle  
(#SEA5168)



Floor Brush (# SV0596)

Extension Wands  
(Part # SV1594)



Small Extraction Nozzle



Squeegee / Brush Insert



Large Extraction Nozzle



### Brushes

- 1" Round Nylon
- 1" Round Brass
- 3" Round Nylon
- 3" Round Brass

Vacuum Attachment

Short Jet Nozzle

# Maintenance

## AFTER EACH USE

- 1) Use hot, soapy water to clean brushes and nozzles.
- 2) Clean vacuum hose by activating the vacuum mode and suck water through the hose.
- 3) Clean the exterior of the SeaHawk with wet cloth.
  - Do not use solvents or detergents that could damage the plastic surface
- 4) Clean Vacuum Collection Tank:
  - Remove the tank and drain water from the vacuum and reservoir tanks
  - Clean the tank and remove the yellow nebulizers for additional cleaning
  - Rinse with hot water until all residue and stains on the tank wall have been removed

## WARNING

The yellow nebulizers may be removed for cleaning but must be replaced before using. Using the SeaHawk without nebulizer filters could lead the serious damage.

## EVERY 6 MONTHS

- De-Scale the boiler

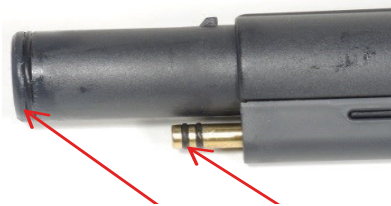
## YEARLY

- Replace the O-Rings on hose handle and extension wands

Hose Handle



Extension Wands



## De-Scaling

To extend the life of your SeaHawk, we recommend de-scaling the boiler and the electronic sensor every 6 months. After prolonged periods of activity, lime scale deposits build up in the boiler and can make the boiler unusable.

### How to De-Scale:

- 1) Unplug from the wall.
  - The SeaHawk should be cooled to room temperature
  - Remove the vacuum collection tank and empty
- 2) Turn the steamer upside down, identifying the boiler cap.
  - Unscrew by turning counter-clockwise and remove
  - Clean the sensor on the boiler cap with a scouring pad removing any encrusted deposits
- 3) De-scaling the boiler:
  - Pour de-scaling solution consisting of 1 cup of vinegar and 1 cup of water into the boiler and replace the cap by turning clockwise until tight
- 4) Turn the SeaHawk ON for approximately 1 minute, then turn off.
  - *Leave de-scaling solution in the boiler for at least 60 minutes*
- 6) Empty the de-scaling solution from the boiler by turning over the SeaHawk and removing cap draining the excess de-scaling solution.
- 7) Fill boiler with tap water to rinse.
- 8) If the rinse water is clear of mineral deposits, then the SeaHawk is ready for use.
  - You may need to re-rinse the boiler if the water is not clear

# Notices

**Read all instructions before using this steam cleaner.**

**WARNING: STEAM GENERATED BY THE STEAM CLEANER IS EXTREMELY HOT AND WILL CAUSE INJURY IF IT COMES IN CONTACT WITH THE SKIN OR EYES. USE AS DIRECTED BY THE MANUAL AND ONLY AIM THE STEAM HANDLE AT THE CLEANING AREA.**

## **WARNING**

- DO NOT leave the steam cleaner plugged in while unattended
- Turn off all controls and unplug the electrical cord when not in use
- DO NOT use with a damaged cord or plug
- NEVER attempt to disassemble this product in a way not instructed in this manual
- DO NOT handle the electrical plug with wet hands
- DO NOT use near children
- DO NOT pull or carry by cord
- Keep body, hands, and feet away from nozzle or brush steam / Steam can cause burns
- ALWAYS set safety switch on hose handle into the locked position when not in use
- Not setting safety switch to locked position could result in an injury
- ALWAYS test a small area before cleaning a large area on any type of surface to make sure no damage will occur
- DO NOT expose machine to freezing temperatures while not in use
- DO NOT store gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance

## **ELECTRICAL CONNECTIONS**

**The steam cleaner uses 110 Volts and will pull 13.1 Amps.** It should be the only appliance plugged into an outlet.

- *Use only a 12 gauge / 15AMP rated or higher extension cord*
- Any alteration of electrical cord supply on this steam cleaner will void all warranties
- Make sure all switches on front of unit are in the off position before plugging unit into electrical outlet
- For circuit breaker protection, plug the unit into an outlet isolated from other equipment or turn the other equipment off while using the steam cleaner
- The combined electrical amperage of other equipment and the steam cleaner together may cause a circuit breaker to trip.
- Always press the power button to OFF before you unplug the unit
- Removing the ground prongs from the power cord will void any and all warranties and can cause risk of shock or injury

In order to reduce the risk of fire, electric shock, personal injury or damage to property, follow these instructions carefully. When using electrical appliances, basic safety precautions should be followed.

**KEEP FOR YOUR RECORDS. THIS MANUAL MUST BE RETAINED FOR FUTURE REFERENCE. PLEASE READ, UNDERSTAND AND FOLLOW THE INSTRUCTIONS AND WARNINGS CONTAINED IN THIS MANUAL BEFORE USING THIS VAPOR STEAM CLEANER.**

# Warranty & Repair

## **SERVICE AND SUPPORT**

Many issues can be resolved by calling our service center at **(817) 888-8313** / Monday-Thursday 9-5 p.m. CST, and Friday 8-12 p.m.

All repairs must have an RMA.

RMA's can be requested from the website: <https://ussteam.net/repair>

Steps for Repair:

1. Request RMA.
2. RMA number will be emailed along with a shipping label.
3. Box up your steamer and include Repair Form.
4. Go to FedEx for drop off.
5. **DO NOT SEND IN A REPAIR WITHOUT AN RMA.**

## **WARRANTY**

Your steamer comes with a warranty which becomes effective on the date of purchase from US STEAM and is granted to the initial customer and is nontransferable. Any claims under this warranty must be made before the end of the applicable warranty period.

Your steamer is warrantied for a period of 1-year from original date of purchase for defective material, parts, and workmanship. The warranty **EXCLUDES** accessories, attachments and normal wear parts, when used in accordance with operating instructions under normal and reasonable use.

During the term of the warranty, all labor and parts to place your product in proper operating condition will be a covered service. You have an **EXTENDED** warranty covering 2 additional years for defective boiler or heating element. Extended warranty does not include labor cost and return shipping. US STEAM's responsibility is limited to repair, replacement, credit or refund, any of which may be selected by US STEAM at its sole discretion.

The limited warranty covers only defects arising from normal use and does not include malfunctions or failures arising from: misuse, abuse, neglect, alteration, usage not in accordance with user manual and instructions, depletion of consumables, acts of nature, or damage caused by repairs where such repairs were made without US STEAM's express approval.

### **Warranty is Void:**

- Damage due to misuse, abuse, negligence, and normal wear related to the product usage
- Any repair or attempted repairs outside of the US STEAM Service Center will void all warranties
- Lack of proper maintenance or use not in accordance with the provided instructions and/or owner's manual
- Disassembly or attempted disassembly of your steamer
- If the steamer is designated for residential but utilized in a commercial application
- Using an improper electrical source such as using an extension cord that is not at least *12 gauge / 15AMP rated or higher extension cord*
- Adding chemicals or cleaning solution to the boiler or reservoir tank
- Parts subject to wear and tear not determined defective or items such as O-rings, brushes, hoses, accessories

## **GOVERNING LAW, JURISDICTION AND COSTS**

All disputes arising out of or related to the warranty shall be governed by the laws of the State of Texas. In the event the customer and US STEAM® LLC are unable to resolve any customer dispute, and any collection action, suit, or other judicial proceeding is commenced, the prevailing party in any such action, suit, or proceeding shall be entitled to recover any cost and attorney fees incurred.

<b>Restaurant</b>	<b>Floors, Kitchen, Grills &amp; Bathrooms</b> Chemical free cleaning in all food prep and storage areas.
<b>Hospital</b>	<b>Patient Beds, Wheelchairs &amp; Curtains</b> Steam is a proven killer of virus and infection causing germs
<b>Grocery</b>	<b>Delis, Freezers &amp; Butcher</b> Chemical free cleaning in areas of food storage and preparation.
<b>Office</b>	<b>Desk, Tables &amp; Partitions</b> Cleaning with steam guarantees a clean, germ-free work environment increasing productivity, employee retention and reducing sick days.
<b>School</b>	<b>High Touch Areas, Bathrooms, Locker Rooms &amp; Gym Mats</b> Steam kills on contact, no dwell time.
<b>Gym</b>	<b>Equipment, Lockers &amp; Saunas</b> Kill viruses and germs found on workout equipment and gym floors.
<b>Day Care</b>	<b>Toys, Playgrounds &amp; Beds</b> Steam clean high touch areas where kids pass germs. Extreme cleaning with steam can reduce sick days for kids and employees.
<b>Automotive</b>	<b>Seats &amp; Floors</b> Combine steam and extraction into one system for more efficient detailing.

## *A Better Way to Clean*



**US STEAM®**

2440 Chamber Street, Ste A

Venus, TX 76083

[www.ussteam.net](http://www.ussteam.net)

(817) 297-7745