

Troubleshooting

PROBLEM	SOLUTION
Beeping	<ol style="list-style-type: none"> 1) The steam tank or the extraction bottle is out of water. Refill both tanks and restart the SeaHawk using the ON/OFF Button. 2) The vacuum collection tank is full. Empty and refill with clean water.
Orange light is flashing	This is OK, it means the boiler is working and heating.
No power	<p>The SeaHawk should be the ONLY appliance plugged into the electrical outlet:</p> <ul style="list-style-type: none"> ➤ Check the fuse box for tripped circuit breaker <p>If using an extension cord, it must meet the following requirements:</p> <ul style="list-style-type: none"> ➤ Use Minimum 12 gauge / 15AMP ➤ 25 ft. max length
No steam coming out of hose	<ol style="list-style-type: none"> 1) Is the water in the boiler heated and the orange indicator light changed to solid? 2) Is the steam control adjustment knob turned to the closed position? 3) Check the child lock on the hose handle.
No response from buttons on hose handle	Check and reconnect the hose
During the warm-up phase the alarm signals	<p>The boiler has pulled all the water from the steam reservoir tank:</p> <ul style="list-style-type: none"> ➤ Refill the steam reservoir tank ➤ Push the ON/OFF button on the console to reset alarm
When attempting to use the extraction function, the alarm signals	<p>Is the extraction bottle inserted on the SeaHawk correctly?</p> <ul style="list-style-type: none"> ➤ Check water in the extraction bottle ➤ Check and reconnect hose
Vacuum power is insufficient	<p>Empty and replace water in vacuum collection tank.</p> <ul style="list-style-type: none"> ➤ Check the hose and accessory connections ➤ Check the hose and accessories for particle blockage
The hose or accessories have an unpleasant odor	Dirt has accumulated in the hose or filter: Clean both and reinsert.