

User Manual
White Tail / US600 Steam Cleaner



US STEAM®

2440 Chamber Street, Ste A
Venus, TX 76083

www.ussteam.net

(817) 297-7745



Part	Order Number
(1) Extension Wands	FAL0019
(2) Floor Brush	FAL0112
(3) Large Triangle Brush	FAL0113
(4) 1-Hole Nozzle	FAL0114
(5) 3-Hole Nozzle	FAL0115
(6) 3" Triangle Nylon Brush	Sold as kits
(7) 3" Round Nylon Brush	Sold as kits
(8) 3" Round Nylon Brush	Sold as kits
(9) 1" Round Nylon Brush	Sold as kits
(10) 1" Round Brass Brush	Sold as kits
(11) Hose	FAL7941

Order accessories at www.ussteam.net. or call (817) 297-7745

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WARNING

- DO NOT leave the steam cleaner unattended while plugged in
- Turn off all controls and unplug the electrical cord when not in use
- DO NOT use with a damaged cord or plug
- If the steam cleaner is not working as it should, has been dropped, damaged, left outdoors or dropped into water, call for service before using
- NEVER attempt to disassemble this steamer
- DO NOT handle the electrical plug with wet hands
- DO NOT use near children
- DO NOT pull or carry by power cord
- Keep cord away from heated surfaces
- ALWAYS set safety switch on hose handle into the locked position when not in use
- Not setting safety switch to locked position could result in an injury
- Keep body, hands, and feet away from accessories or nozzle when steam is in active use
- ALWAYS test a small area before cleaning a large area on any type of surface to make sure no damage will occur
- The steam cleaner should be the only appliance plugged into an outlet
- *Use only a 12 gauge / 15 AMP rated or higher rated extension cord with max length of 25ft*
- Any alteration of electrical cord supply on this steam cleaner will void all warranties

Quick Start

QUICK START GUIDE

DO NOT PLUG IN STEAM CLEANER UNTIL INSTRUCTED TO DO SO

- 1. CONNECT HOSE TO STEAM CLEANER:** Lift the hinged hose socket cover on the front of the steam cleaner and insert the square end of the steam hose until you hear a “click” which means that the connector is inserted properly.



- 2. LOCK STEAM SAFETY SWITCH:** On the steam hose handle is a **safety switch**. When locked, it will prevent steam from traveling from the boiler into the hose.



ALWAYS SET SAFETY SWITCH TO LOCKED POSITION AFTER EACH USE. NOT SETTING SWITCH TO LOCKED POSITION COULD RESULT IN INJURY

- 3. OPEN SAFETY CAP AND FILL TANK WITH WATER:** Press and hold down while turning the safety cap counter clockwise to open. Remove the cap. Pour in the water from the filler bottle leaving about 1 inch of water in the bottle to prevent overflow in the tank. Do not overfill the tank to the rim of the opening.



- 4. REPLACE THE SAFETY CAP AND HAND TIGHTEN:** Insert the safety cap into the tank opening. Press and turn the cap clockwise to close. Keep pressing and turning the cap until it is tight.

Note: This cap does not sit flush on the machine once fully tightened.

- 5. PLUG IN THE STEAM CLEANER:** Plug the **power cord** into an outlet. The steam cleaner should be the only appliance plugged into an outlet.

- 6. SELECT AND ATTACH TOOL TO HOSE**

- 7. POWER ON THE STEAM CLEANER:** Press the **Power button** to heat the water in the boiler. The orange light on button will illuminate. The **Steam Ready** light will illuminate when ready to use. The pressure gauge should read around 3.5 to 4.5 bar and be in the green zone of the dial.



Power Steam Ready

- 8. PRESS THE STEAM RELEASE BUTTON** to release the steam to the hose. This is the **ON** Position. The orange light on button will illuminate but no steam will come out yet.



- 9. UNLOCK STEAM SAFETY SWITCH** located on the hose handle by pushing it away from the handle. The safety switch prevents the steam trigger from being depressed when in the locked position.

Quick Start

10. SET STEAM CONTROL VALVE to control the amount of steam pressure.

- Turn the dial counter-clockwise (toward the “+” sign on the dial), the steam will increase.
- To reduce amount of steam used, turn dial clockwise (toward the “-” sign on the dial).
- Do not turn the dial all the way clockwise.



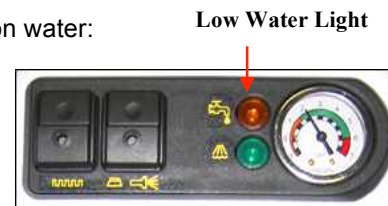
This is the lowest possible setting and no steam will come out when you press the steam trigger.

11. PRESS STEAM TRIGGER: Now “bleed” the hose of water by squeezing the **hose trigger** to shoot excess water from the hose into a towel for about 10 seconds.

REFILLING YOUR STEAMER:

When one of the following happens, your steamer is low on water:

- The orange Low Water Indicator Light turns on.
- The pressure drops fast (below 2 bars) and pressure gauge stays low.
- Amount of steam is very light and moisture content is low.



How to refill your steamer:

1. Press the **power button** to the **OFF** position.
2. Leave **Steam Release Button** “on”
3. Pull the **spray trigger** handle until pressure gauge reads “0” (zero).

Push Turn Power to Off Leave “Steam Release” in the “On” Position



WARNING: THE DIAL ON THE PRESSURE GAUGE MUST READ ZERO BEFORE REMOVING THE SAFETY CAP. REMOVING THE SAFETY CAP UNDER PRESSURE CAN RESULT IN SERIOUS INJURY

4. **WARNING - DO NOT ATTEMPT TO ADD WATER WHILE THE BOILER TANK IS STILL HOT. LET THE STEAM BOILER COOL AT LEAST 15 MINUTES BEFORE ADDING WATER.**
5. Cover the safety cap with a towel, press down on cap and turn cap very slowly counter-clockwise. You may hear some steam escaping.
 - Keep the towel over the cap.
 - Remove the safety cap.
6. Replace safety cap and hand tighten the cap turning clockwise.
 - Plug the steamer in and press the On/Of (the orange light on the button should illuminate).

De-Scaling

DESCALING

You will need to descale your steamer every 6 months. Mineral deposits from hard water will line the bottom of the boiler decreasing performance.

You must descale every 6 months or when you notice a decrease in steam pressure.

Directions:

- 1) Unplug the steamer from the electrical outlet.
- 2) Wait at least 30 minutes or until steamer has cooled before starting the descaling process.
- 3) Lift the steamer until you have access to the drain plug located on the bottom of the steamer.
- 4) Locate the black rubber drain cap (figure 1).
- 5) Remove by the hand, the drain plug allowing water to drain completely from the boiler (figure 2).
 - Use a catch container (figure 3)
- 5) Replace the drain plug and tighten by hand.
- 6) Remove safety cap by pressing and turning counter-clockwise.
- 7) Add descaling solution:
 - Descaling Solution: 2 cups of vinegar and 2 cups of water
- 8) Let the descaling solution sit in the boiler for at least 60 minutes.
- 9) Lift steamer and remove drain plug allowing descaling solution to drain from the boiler.
- 10) Replace the drain plug and tighten.

Rinse:

- 1) Remove safety cap and fill steamer with tap water.
- 2) Remove drain plug allowing water to drain from the boiler.
- 3) The water should be clear and no mineral deposits.
 - Repeat the rinse cycle until the exiting water from the boiler is clear
- 4) Replace drain plug and tighten.
- 5) Steamer is ready for use.

Black Drain Cap
(figure 1)



Remove Drain Plug
(figure 2)



Use Catch Container
(figure 3)



Troubleshooting

Problem	Possible Solution
No Power.	<ol style="list-style-type: none"> 1) Check the circuit breaker for tripped breaker. 2) The steamer should be the only appliance plugged into the electrical outlet. 3) Are you using an extension cord? <ul style="list-style-type: none"> ➤ Use only a 10 or 12-gauge 15AMP extension cord with maximum length of 25ft.
Steamer is ready but steam does NOT release from the hose.	<ol style="list-style-type: none"> 1) Check hose connection. <ul style="list-style-type: none"> ➤ You will hear a “click” when the hose connects correctly to the steamer 2) Is the Steam Release button ON 3) Turn the STEAM CONTROL VALVE clockwise to increase the steam pressure. 4) Is the pressure greater than 3? <ul style="list-style-type: none"> ➤ It takes 10 minutes for the steamer to reach temperature 4) Is the orange low water light on? <ul style="list-style-type: none"> ➤ Add water and restart. See page 5 for instructions
Steamer takes longer than 15 minutes to heat Step # 1	<p>The steamer may have too much water in the boiler not allowing it to heat properly.</p> <ol style="list-style-type: none"> 1) Make sure the steamer is cool to the touch. 2) Remove safety cap. 3) Turn over steamer and drain 1 cup of water from the boiler. 4) Replace and tighten safety cap. 5) Turn ON.
Steamer takes longer than 15 minutes to heat Step # 2	<p>Have you descaled the boiler? Your steamer needs to be descaled every 6 months or when you notice a reduction in steam pressure.</p> <ul style="list-style-type: none"> ➤ See De-scaling Page
<p>If you are still having problems, contact our service team at (817) 888-8313</p>	

Work Techniques

Bed Bugs & Dust Mites

Steam will kill bed bugs on contact.

To eliminate, you must kill the bugs and their larva.

- Use large triangle brush with bonnet
- Steam mattresses, areas around bed, and all base boards
- Bugs will die on contact so you will need to vacuum over treated areas
- Mattress will be damp so let it air dry before putting on linens
- It may take more than one cleaning to kill all bugs and larva

Floors

- **Tile** – Vacuum or pre-sweep, then use a large floor or triangle brush at low or medium steam
- **Tile Grout** – Use the 1” nylon round brush on low or medium steam
- **Marble Floors** - Use the same techniques as used for wood floors, keeping heat and moisture off the surface as much as possible.
- Always use Marble conditioner after cleaning
- ***SOME MARBLE SURFACES CAN DISCOLOR***
- **Vinyl or Wood** – Use the large floor brush with a bonnet at low steam volume.

WHEN STEAMING A WOOD FLOOR, NEVER LET BRUSH STAND IN ONE PLACE WHILE STEAM TRIGGER IS ON. ALWAYS KEEP BRUSH MOVING. GO OVER AREA TWO OR THREE TIMES AS NEEDED.

Carpets

We do not recommend this steam cleaner for cleaning large carpeted areas but rather for spot cleaning.

Carpet fibers melt at temperatures 300°F and above.

Carpet Stains

If the stain is only on the surface of the carpet, it can be removed by shooting the steam against the spot from the side, 1" above surface. Hold a towel on the other side to catch the residue. This prevents driving the particles deeper into the fibers.

Kitchen

- **Sink:** Use the 3” nylon round brush or small triangular brush with the 3-hole nozzle on medium steam
- **Stovetop:** Use the 3” round brush or small triangular brush with the 3-hole nozzle at low/medium steam
- **Burners:** Use the 1” round brush attached to the 1-hole nozzle for cleaning burners.
- **Oven Interior:** Use the 1” brass round brush attached to the 1-hole nozzle

Cleaning

Countertops

Method 1 - Use 3” round brush with 3-hole nozzle in slow, back and forth movements to cover area being cleaned

- Use low to medium steam pressure
- Wipe with clean cotton towel.

Method 2 - Use the large triangular brush with a bonnet.

- Pre-heat towel 3 to 5 seconds
- Clean surface using back and forth movements.

Refrigerator: Please remove food, bins and shelves from the refrigerator before cleaning.

- **Exterior Surfaces** – Use the large triangular brush with a bonnet on low or medium steam
- **Interior Surfaces** – Use the 3” round brush or small triangular brush with the 1-hole nozzle on low or medium steam
- Use separate towel to wipe up loosened dirt.
- **Never use hot steam on cold glass**
- **Door Moldings** – Use the 1” nylon round brush with the 1-hole nozzle

Dishwasher

- Use the 1-hole nozzle on low or medium steam to clean out corners and edges

Bathroom: Mirrors/Glass/Windows

- Use the squeegee tool on the **LOW** steam setting.

Toilets - ***DO NOT PUT THE BRUSH OR HOSE HANDLE UNDER WATER***

- **Exterior** cleaning uses the small triangular brush with the 3-hole nozzle on low or medium steam.
- **Interior** cleaning use the 1” nylon round brush with the 1-hole nozzle for cleaning
- Start from the top of the toilet and work down to the base
- Use low to medium steam pressure

Bathtub/Shower

Fiberglass

- For crevices use the 1” nylon brush with the 1-hole nozzle
- Use large triangle brush with bonnet on walls

Ceramic

- Use the large triangular brush with a bonnet on low steam setting to avoid scratching surface

Shower door

- Use the large triangle brush with a bonnet on the low steam setting

Notices

Read all instructions before using this steam cleaner.

WARNING: STEAM GENERATED BY THE STEAM CLEANER IS EXTREMELY HOT AND WILL CAUSE INJURY IF IT COMES IN CONTACT WITH THE SKIN OR EYES. USE AS DIRECTED BY THE MANUAL AND ONLY AIM THE STEAM HANDLE AT THE CLEANING AREA.

WARNING

- DO NOT leave the steam cleaner plugged in while unattended
- Turn off all controls and unplug the electrical cord when not in use
- DO NOT use with a damaged cord or plug
- NEVER attempt to disassemble this product in a way not instructed in this manual
- DO NOT handle the electrical plug with wet hands
- DO NOT use near children
- DO NOT pull or carry by cord
- Keep body, hands, and feet away from nozzle or brush steam / Steam can cause burns
- ALWAYS set safety switch on hose handle into the locked position when not in use
- Not setting safety switch to locked position could result in an injury
- ALWAYS test a small area before cleaning a large area on any type of surface to make sure no damage will occur
- DO NOT expose machine to freezing temperatures while not in use
- DO NOT store gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance

ELECTRICAL CONNECTIONS

The steam cleaner uses 110 Volts and will pull 13.1 Amps. It should be the only appliance plugged into an outlet.

- *Use only a 12 gauge / 15AMP rated or higher extension cord*
- Any alteration of electrical cord supply on this steam cleaner will void all warranties
- Make sure all switches on front of unit are in the off position before plugging unit into electrical outlet
- For circuit breaker protection, plug the unit into an outlet isolated from other equipment or turn the other equipment off while using the steam cleaner
- The combined electrical amperage of other equipment and the steam cleaner together may cause a circuit breaker to trip.
- Always press the power button to OFF before you unplug the unit
- Removing the ground prongs from the power cord will void any and all warranties and can cause risk of shock or injury

In order to reduce the risk of fire, electric shock, personal injury or damage to property, follow these instructions carefully. When using electrical appliances, basic safety precautions should be followed.

KEEP FOR YOUR RECORDS. THIS MANUAL MUST BE RETAINED FOR FUTURE REFERENCE. PLEASE READ, UNDERSTAND AND FOLLOW THE INSTRUCTIONS AND WARNINGS CONTAINED IN THIS MANUAL BEFORE USING THIS VAPOR STEAM CLEANER.

Warranty & Repair

SERVICE AND SUPPORT

Many issues can be resolved by calling our service center at (817) 888-8313 / Monday-Thursday 9-5 p.m. CST, and Friday 8-12 p.m.

All repairs must have an RMA.

RMA's can be requested from the website: <https://ussteam.net/repair>

Steps for Repair:

1. Request RMA.
2. RMA number will be emailed along with a shipping label.
3. Box up your steamer and include Repair Form.
4. Go to FedEx for drop off.
5. DO NOT SEND IN A REPAIR WITHOUT AN RMA.

WARRANTY

Your steamer comes with a warranty which becomes effective on the date of purchase from US STEAM and is granted to the initial customer and is nontransferable. Any claims under this warranty must be made before the end of the applicable warranty period.

Your steamer is warrantied for a period of 1-year from original date of purchase for defective material, parts, and workmanship. The warranty EXCLUDES accessories, attachments and normal wear parts, when used in accordance with operating instructions under normal and reasonable use.

During the term of the warranty, all labor and parts to place your product in proper operating condition will be a covered service. You have an EXTENDED warranty covering 2 additional years for defective boiler or heating element. Extended warranty does not include labor cost and return shipping. US STEAM's responsibility is limited to repair, replacement, credit or refund, any of which may be selected by US STEAM at its sole discretion.

The limited warranty covers only defects arising from normal use and does not include malfunctions or failures arising from: misuse, abuse, neglect, alteration, usage not in accordance with user manual and instructions, depletion of consumables, acts of nature, or damage caused by repairs where such repairs were made without US STEAM's express approval.

Warranty is Void:

- Damage due to misuse, abuse, negligence, and normal wear related to the product usage
- Any repair or attempted repairs outside of the US STEAM Service Center will void all warranties
- Lack of proper maintenance or use not in accordance with the provided instructions and/or owner's manual
- Disassembly or attempted disassembly of your steamer
- If the steamer is designated for residential but utilized in a commercial application
- Using an improper electrical source such as using an extension cord that is not at least *12 gauge / 15AMP rated or higher extension cord*
- Adding chemicals or cleaning solution to the boiler or reservoir tank
- Parts subject to wear and tear not determined defective or items such as O-rings, brushes, hoses, accessories

GOVERNING LAW, JURISDICTION AND COSTS

All disputes arising out of or related to the warranty shall be governed by the laws of the State of Texas. In the event the customer and US STEAM® LLC are unable to resolve any customer dispute, and any collection action, suit, or other judicial proceeding is commenced, the prevailing party in any such action, suit, or proceeding shall be entitled to recover any cost and attorney fees incurred.

Restaurant	Floors, Kitchen, Grills & Bathrooms Chemical free cleaning in all food prep and storage areas.
Hospital	Patient Beds, Wheelchairs & Curtains Steam is a proven killer of virus and infection causing germs
Grocery	Delis, Freezers & Butcher Chemical free cleaning in areas of food storage and preparation.
Office	Desk, Tables & Partitions Cleaning with steam guarantees a clean, germ-free work environment increasing productivity, employee retention and reducing sick days.
School	High Touch Areas, Bathrooms, Locker Rooms & Gym Mats Steam kills on contact, no dwell time.
Gym	Equipment, Lockers & Saunas Kill viruses and germs found on workout equipment and gym floors.
Day Care	Toys, Playgrounds & Beds Steam clean high touch areas where kids pass germs. Extreme cleaning with steam can reduce sick days for kids and employees.
Automotive	Seats & Floors Combine steam and extraction into one system for more efficient detailing.

A Better Way to Clean



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